



Murmure Privacy Policy

Last update : 02/29/2020

What information do we collect ?

We collect information from you when you purchase a Paid Plan through Memberful.com

You may, however, visit our site www.murmure.io and use Murmure Chrome Extension anonymously.

The information we may collect includes, without limitation:

1. Metadata and data for interactions, such as: Email addresses and names of participants (sender's email address, main recipient email address (To), CC recipient email address, BCC recipient email address, Email headers that contain Personal Data, Metadata of emails (times sent, etc.) that are linked to Personal Data.
2. If you use one of our paid plan, a personal account will be created for you on memberful.com via <https://murmure.memberful.com>. Once you create your account and subscribe to one of our plan, the following information will be collected :

- Email address

- Name

- First name

Signing in and Signing up on the memberful.com platform is secured (more information regarding Memberful security [here](#))

Once the user is logged on Memberful and purchased a paid plan, a token is securely sent to Murmure, allowing the user to have more functionalities. No personal data is sent (the token doesn't allow us to get the personal information from Memberful, it just allows us to give the user our premium features)

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- We provide you with the possibility to add a custom message to your Blind Carbon Copy recipient. The "Murmure" email is sent through a Third Party Email Service (Sendgrid). We process personal data as necessary to perform this service.

Do we store your data ?

No data is being stored on our server (cache or disk).

Even when an issue occurs while trying to send a Murmure, the data are not queued, and thus not stored (an error is simply showed to the user).

The data retrieved is sent to Sendgrid, our Third Party, which takes care of sending the e-mails.

Data is transmitted to <https://proxymail.murmure.io/sendgrid/> via an HTTPS secured funnel which guarantees that the data is unreadable.

The process of sending email is automated and no human has access to the information passed through Sendgrid.

Data is passed through Sendgrid secured API.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computers hard drive through your Web browser (if you allow) that enables the sites or service providers systems to recognize your browser and capture and remember certain information. If you turn off cookies, you may still access the murmure.io site and learn about the product, but using the Murmure Chrome extension requires cookies in order to connect with your Gmail account.

Where do we process data?

We locate our data centers in the United States and by utilizing our services, you expressly instruct us to process personal data within the United States and consent to its processing in accordance with this privacy policy.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer your personal information.

Data Retention and Data Subject Rights

If you are an EU citizen and you wish to request that we a) identify the personal information we have about you; b) delete the personal information we have about you; or c) exercise any other data subject right you may have under applicable law, please email us at hello@murmure.io and we will work with you to comply with your request as legally required.

California Online Privacy Protection Act Compliance

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to our privacy policy. If you do not consent to the collection and processing of the information required to be processed, we are unable to provide you with our service, and you should not use our site.

Changes to our Privacy Policy

If we decide to change our privacy policy, we will post those changes on this page, send an email notifying you of any changes, and/or update the Privacy Policy modification date below. Policy changes will apply only to information collected after the date of the change.

Feedback

If there are any questions regarding this privacy policy you may contact us using :
hello@murmure.io